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Kindly take note that no credit control measures could be implemented until the disputes have been resolved. (Act 32 of 2000, section 102)

Kindly give feedback within 10 days what steps you are going to take to resolve this dispute. (Act 32 of 2000, section 5 (1)(a)(ii) an (b))

Kindly acknowledges receipt.

.....
Names and Surname

.....
Signature

Cell:

e-mail: